

**WEST LEICESTERSHIRE CLINICAL COMMISSIONING GROUP
BOARD MEETING**

14 May 2019

Title of the report:	Quality Report
Section:	Performance, How Are We Doing?
Report by:	Manjeet Garcha, Interim Deputy Chief Nurse

Report supports the following West Leicestershire CCG's goal(s):			
Improve health outcomes	✓	Improve the quality of health-care services	✓
Use our resources wisely			

Equality Act 2010 – positive general duties:

1. The CCG is committed to fulfil its obligations under the Equality Act 2010, and to ensure services commissioned by the CCG are non-discriminatory on the grounds of any protected characteristics.
2. The CCG will work with providers, service users and communities of interest to ensure any issues relating to equality of service within this report are identified and addressed.

Additional Paper details:	
Please state relevant Constitution provision	Governing Body functions: section 5.2.4: act with a view to securing continuing improvement to the quality of services.
Please state relevant Scheme of Reservation and Delegation provision (SORD)	N/A
Please state relevant Financial Scheme of Delegation provision	N/A
Please state reason why this paper is being presented to the WLCCG Board	To update the Board on the latest quality issues and developments
Discussed by	Quality and Performance Committee, 15 January and 17 th March 2019
Alignment with other strategies	BCT, Operational Plan
Environmental Implications	Not applicable
Has this paper been discussed with members of the public and other stakeholders: If so, please provide details	No

EXECUTIVE SUMMARY

The purpose of this report is to update the Governing Body on the key issues that were discussed at the Q&P meetings in January and March 2019.

RECOMMENDATION

West Leicestershire Clinical Commissioning Group is asked to:

NOTE the actions agreed.

**WEST LEICESTERSHIRE CLINICAL COMMISSIONING GROUP
BOARD MEETING**

Quality and Performance Committee

Tuesday 15th January 2019 and

Tuesday 17 March 2019

INTRODUCTION

The purpose of this report is to update the Governing Body on the key issues that were discussed at the Q&P meetings in January and March 2019.

January Quality & Performance Committee

1. Cancer Long Waits

NHSE mandates that all cancer waits over 104 days are reported at board level. UHL reported 12 patients waiting over 104 days (October 2018) and reported no harm as a result of delays. Themes include theatre capacity, patient cancellation/choice, patients not fit for treatment, patient co-morbidities requiring either treatment or investigation, and later tertiary referrals. Q&P felt it was vital that GPs are informed of cancer long waiters.

2. Safeguarding

The committee received the CQC report - Children Looked after and Safeguarding Review in Leicestershire which recorded the findings of the review of health services in safeguarding and looked after children services in Leicestershire following a review in November 2018 by the CQC. This report was subsequently received and discussed at WLCCG Board.

Several the 14 recommendations assigned to the CCG included further assurance required from the LPT health visiting and school nursing services that were commissioned by Public Health. The CCG have requested clarification from the CQC that Leicestershire Public Health had been notified about those recommendations to support inclusivity and the successful implementation of the CQC recommendations contained in the draft report.

3. Quality of Education and Training in Care Homes.

The committee received a summary of the LLR CCG's Patient Safety activity for Quarter 2 2018/19. The committee discussed the capacity of the safety/quality team to conduct performance monitoring in care homes which Dr McHugh (Public Health Specialist) felt was a real issue. The committee felt an investigation into the quality of education and training in care homes currently available via and health and social system needs to be triangulated and requested that the results of a pilot project in the West Midlands be shared with the Care Home Working Group.

March Quality & Performance Committee

4. PGDs

The committee approved the following PGDs:

- Salbutamol Inhaler with Spacer device in acute asthma: administration and supply
- Administration of Salbutamol solution via a nebuliser in acute severe/life threatening asthma
- Use of nitrofurantoin in urinary tract infections (First line)(adults only)
- Use of trimethoprim in urinary tract infections (second line) (adults only)
- Flucloxacillin for Simple Soft Tissue Infections

5. Risk Register

The Q & P Risk Register was discussed in detail; LLR collaborative risks also appear on the PPAG risk register, however the committee wanted assurance the three LLR CCGs are managing collaborative risks in the same way.

The committee wanted the Board to be aware of a new risk relating to the use of PGDs at DHU, and sought assurance this situation was being properly tackled. The CCG has sought additional assurance from DHU by jointly agreeing with DHU to undertake an audit of PGD prescriber compliance. This is being led by a clinical lead from the CCG. The CCG Head of Medicines Optimisation and Interim Deputy Chief Nurse have met with DHU Clinical Director and a task and finish group has been set up with terms of reference agreed to manage and mitigate this issue safely.

6. Infection Prevention and Control Report

The committee received the report and agreed the removal of the following two policies from circulation as it has been agreed that these policies are no longer policies that Infection Prevention and Control team are responsible for, and IPC felt practices are now familiar with the requirements. Practices are responsible for implementing IPC policies and procedures that are relevant to their own needs and support is provided via the link worker forum.

- Environmental guidance for minor surgery.
- Infection Prevention and Control Policy for Primary Care.

7. Approvals

- Complaints Handling Policy
- Data Security and Protection Policy and its submission

8. Changes to Third party ordering

Board will be aware that changes are being made to ordering repeat prescriptions. The Committee welcomed that community pharmacists had signed up to the scheme. Funding is available for practices to help patients order their prescriptions on-line.

9. Rebate Schemes. The committee approved the following rebate schemes

- Aymes Oral Nutritional Supplements
- Fobumix Easyhaler

The committee also approved that appropriate information relating to rebates are published on WLCCG websites to improve transparency and avoid multiple FOI requests

RECOMMENDATIONS

West Leicestershire Clinical Commissioning Group is asked to:

NOTE the actions agreed.