

**WEST LEICESTERSHIRE CLINICAL COMMISSIONING GROUP  
BOARD MEETING**

**08 September 2015**

<b>Title of the report:</b>	Vanguard Programme Update
<b>Section:</b>	Delivery
<b>Report by:</b>	Jane Taylor, Emergency Care Director LLR
<b>Presented by:</b>	Toby Sanders, Managing Director

<b>Report supports the following West Leicestershire CCG's goal(s) 2012 – 2015:</b>			
Improve health outcomes	✓	Improve the quality of health-care services	✓
Use our resources wisely			

<b>Equality Act 2010 – positive general duties:</b>
1. The CCG is committed to fulfil its obligations under the Equality Act 2010, and to ensure services commissioned by the CCG are non-discriminatory on the grounds of any protected characteristics.
2. The CCG will work with providers, service users and communities of interest to ensure if any issues relating to equality of service within this report are identified and addressed.

<b>Additional Paper details:</b>	
Please state relevant Constitution provision	5 Functions and General Duties 5.1 Functions The functions Group is responsible for exercising, set out in the 2006 Act, as amended by the 2012 Act. Relate to: b) Commissioning emergency care for anyone present in the Group's area
Please state relevant Scheme of Reservation and Delegation provision (SORD)	N/A
Please state relevant Financial Scheme of Delegation provision	N/A
Please state reason why this paper is being presented to the WLCCG Board	So that the Board is updated on progress with the Vanguard Programme.
Discussed by	Urgent Care Board Meeting 6 August 2015
Alignment with other strategies	Five year Transformational Strategy/BCT Better Care Fund Primary Medical Care Strategy Operational Plan
Environmental Implications	No
Has this paper been discussed with	Yes, with Health and Social Care Stakeholders

members of the public and other stakeholders? If so, please provide details	
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**EXECUTIVE SUMMARY:**

This paper seeks to update West Leicestershire Clinical Commissioning Group on the Urgent and Emergency Care Vanguard application.

The Urgent and Emergency Care Vanguard is the 5<sup>th</sup> in the series of vanguard programmes which focuses on new care models as part of the Five Year Forward View. The focus for this work is innovation and delivery against the key themes of the Keogh review.

**RECOMMENDATION:**

West Leicestershire Clinical Commissioning Group is requested to:

**RECEIVE** the report and note the focused actions within the application.

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**Vanguard Programme Update**

**Introduction**

1. The Urgent and Emergency Care Vanguard is the 5<sup>th</sup> in the series of vanguard programmes which focuses on new care models as part of the Five Year Forward View. The focus for this work is innovation and delivery against the key themes of the Keogh review.

**Key points to note**

2. Applications were submitted by the Strategic Resilience Group to reflect a cohesive Urgent and Emergency Care system.
3. The LLR bid reflects the learning that has been drawn together over the last 18 months from External review, national direction, local engagement and drivers to bring together a clear vision and improvement plan which has been owned and developed by all UCB partners.
4. The application is founded on this vision and the vanguard status would offer the opportunity to accelerate the programmes of work that are identified within the improvement plan.
5. To give clarity and focus to the application, key themes of work have been drawn out of the LLR improvement plan:
  - **Integrated health and care, triage, navigation and hard scheduling:** We will create linked services across EMAS, NHS111, OOH and the local Single Point of Access (SPA) services for health and social care that get patients to the most clinically appropriate service, first time. This will reduce handoffs, avoid patients repeating their stories and reduce duplication.
  - **Consistent and networked local community urgent response, in and out of hours:** We will create a same day response team comprising general practice, home based acute visiting and crisis response services, community nursing services, Older Peoples Unit and urgent care centres to provide an extended delivery service. This will be underpinned by care planning and record sharing.
  - **LRI urgent care front door ambulatory assessment model:** We will redesign the front door to provide an enhanced senior clinical assessment team with direct referral access to ambulatory clinics, UHL assessment beds and the ability to refer patients to the UCC, ED or back into primary/ community services. The new ED floor layout (open early 2016) will support this.
  - **System-wide contracting for transformation:** This year we developed a local 'year of change' contract with UHL for emergency activity. Using our experience of Alliance contracting we want to develop a new urgent and emergency care alliance based model that incentivises providers to work as a network. We will underpin this

with new measures of clinical quality and patient experience, expanding our UCB Dashboard to be increasingly whole system and clinical outcome focussed.

- **Operational resource deployment through predictive demand, capacity and activity modelling:** We will work with the national team and locally with IBM and Loughborough University Simul8 model to develop the demand and activity model with a view to informing operational resource/capacity levels. We will use real time data to inform our navigation services (1 above) and to provide direct information to the public about service pressure and waiting times to enable informed choices.

6. Following shortlisting and presentation the LLR bid was successful and the implementation phase now commences.

**7. The next steps:**

- The Vanguard Launch event took place on the 27<sup>th</sup> August ,a team of 8 represented LLR at the launch
- Review each of the work themes to add clarity and detail.
- Include Mental Health work stream in line with the national Vanguard requirements
- Identify the opportunities to work with other Vanguards and the National Team.
- Review capacity and alignment to existing work streams in order to integrate the work into urgent care programme plan
- Establish governance framework to support the Vanguard delivery and reporting.
- Prepare for site visit by the Vanguard programme manager

**Recommendation:**

West Leicestershire Clinical Commissioning Group is requested to:

**RECEIVE** the report and note the focused actions within the application.