

**WEST LEICESTERSHIRE CLINICAL COMMISSIONING GROUP
BOARD MEETING**

08 September 2015

Title of the report:	Assurance Report from the Provider Performance Assurance Group (PPAG) – 27 August 2015
Section:	Performance – How are we doing?
Report by:	Jayshree Raval Collaborative Commissioning Support Officer, ELR CCG
Presented by:	Ray Harding, Independent Lay Member

Report supports the following West Leicestershire CCG's goal(s) 2012 – 2015:			
Improve health outcomes	✓	Improve the quality of health-care services	✓
Use our resources wisely			

Equality Act 2010 – positive general duties:
<ol style="list-style-type: none"> The CCG is committed to fulfil its obligations under the Equality Act 2010, and to ensure services commissioned by the CCG are non-discriminatory on the grounds of any protected characteristics. The CCG will work with providers, service users and communities of interest to ensure if any issues relating to equality of service within this report are identified and addressed.

Additional Paper details:	
Please state relevant Constitution provision	Governing Body functions: <ul style="list-style-type: none"> Section 5.2.4: Act with a view to securing continuing improvement to the quality of services Section 6.6.1(f): Monitoring Performance Against Plan
Please state relevant Scheme of Reservation and Delegation provision (SORD)	N/A
Please state relevant Financial Scheme of Delegation provision	N/A
Please state reason why this paper is being presented to the WLCCG Board	To update the Board on provider performance & areas of concern
Discussed by	Provider Performance Assurance Group on 27 August 2015.
Alignment with other strategies	2014/15 and 2015/16 Operational Plan
Environmental Implications	None identified.
Has this paper been discussed with members of the public and other stakeholders? If so, please provide details	N/A

EXECUTIVE SUMMARY:

The purpose of this report is for the Provider Performance Assurance Group (PPAG) to provide the Governing Body with a summary of the assurance received from the Contract Squares in relation to performance across the collaborative contracts, and the respective providers' performance.

RECOMMENDATION:

The West Leicestershire Clinical Commissioning Group is requested to:

RECEIVE the Assurance Report from PPAG.

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**Assurance Report from the Provider Performance Assurance Group (PPAG) –
27 August 2015**

Introduction

1. The purpose of this report is for the Provider Performance Assurance Group (PPAG) to provide the Governing Body with a summary of the assurance received from the Contract Squares in relation to performance across the collaborative contracts, and the respective providers' performance.
2. In addition, the report provides a summary of the items for escalation from PPAG during August 2015 for consideration by the Governing Body and to ensure that the Governing Body is alerted to emerging risks or issues.
3. PPAG is a meeting held in common consisting of members from across each of the 3 Leicester, Leicestershire and Rutland CCGs. PPAG's role is to:
 - Receive assurance and hold to account the Contract Squares;
 - Advise and recommend actions on provider performance as appropriate; and
 - Provide onward assurance to the respective Governing Bodies.
4. The August PPAG agenda was amended to conduct an informal development session on the future of PPAG going forward and therefore Contract Squares were requested to escalate any new concerns relating to the contracts.

Provider review and areas of concern

5. At the meeting in August 2015, there was limited discussion, regarding the contract squares' actions, as a workshop was held for the majority of the meeting regarding the future shape of PPAG.
6. PPAG received a report from each of the Contract Squares and agreed to bring the following areas of performance to the Governing Body's attention.

Leicestershire Partnership Trust (LPT)

7. **Workforce:** PPAG was informed that the current staffing situation is further compounded due to sickness, annual leave and maternity leave and therefore the concerns have been escalated through the Trust risk register.

8. **Data Quality:** Following on from last month's report where PPAG was made aware of the Data Audit and of an action plan agreed. The Contract Square expressed that they had little confidence in current data being produced and therefore a Board to Board meeting is to be arranged between the Trust and Commissioners to understand how the matter could be resolved.
9. PPAG was informed that a Board to Board meeting has been arranged for the 6 October 2015 and the agenda is been worked on which will also include the CQC inspection and Data Quality Performance. It was noted that the Independent Lay members from PPAG should be invited to the Board to Board meeting with LPT as it was initiated by PPAG.

Non-Acute Contracts Managed by ELR CCG

10. **East Midlands Ambulance Service (EMAS):** PPAG was made aware that there has been a shift in the proportion of on scene Red activity, and at the same time, performance and pre-clinical handover times are deteriorating. Red 2 and A19 performance for July 2015 has not achieved the national standard for the Trust. PPAG expressed concerns stating if standards are not met during summer periods then standards will be even more difficult to meet during winter period which are the busiest months.
11. **Yorkshire and Humber CSU Retrospective Review Service (CHC):** PPAG was updated that discussion has been had with the NHS England regional team for Yorkshire and Humber CSU with regard to the delays in processing all the PUPoC claims, the proposed plan and the issue of how trajectories are calculated.
12. The revised trajectory received from Doncaster CCG shows most of the cases being completed by September 2016; however this will be reliant on additional funding over and above the contractual agreement and recruitment to the current staff vacancies.

University Hospitals of Leicester (UHL)

13. **Cancer:** PPAG was informed that performance against the cancer targets for 31 days, 62 days and 62 days backlog were still areas of concern, with targets not being achieved. Performance continues to be monitored via the Cancer and the RTT Board. An action plan against the eight key priorities supporting the national Improving and Sustaining Cancer Performance is due to be submitted by UHL at the end of August 2015. The Intensive Support Team is scheduled to commence work in UHL during August 2015.
14. PPAG concluded that the contract square is doing all they can however PPAG was not assured that the provider will achieve performance targets, in an acceptable time

RECOMMENDATIONS

West Leicestershire Clinical Commissioning Group is requested to:

RECEIVE the assurance report from the Provider Performance Assurance Group.