

PAPER D

**WEST LEICESTERSHIRE CLINICAL COMMISSIONING GROUP
BOARD MEETING**

8 May 2018

Title of the report:	Managing Director's Communication
Section:	Standing Agenda Items
Report by:	Toby Sanders, Managing Director
Presented by:	Toby Sanders, Managing Director

Report supports the following West Leicestershire CCG's goal(s):			
Improve health outcomes	✓	Improve the quality of health-care services	✓
Use our resources wisely			

Equality Act 2010 – positive general duties:
1. The CCG is committed to fulfil its obligations under the Equality Act 2010, and to ensure services commissioned by the CCG are non-discriminatory on the grounds of any protected characteristics.
2. The CCG will work with providers, service users and communities of interest to ensure if any issues relating to equality of service within this report are identified and addressed.

Additional Paper details:	
Please state relevant Constitution provision	N/A
Please state relevant Scheme of Reservation and Delegation provision (SORD)	N/A
Please state relevant Financial Scheme of Delegation provision	N/A
Please state reason why this paper is being presented to the WLCCG Board	To update the Board on current matters of interest.
Discussed by	CMT
Alignment with other strategies	N/a
Environmental Implications	None Identified
Has this paper been discussed with members of the public and other stakeholders? If so, please provide details	No

INTRODUCTION

This report summarises the latest CCG news, developments, upcoming events and national guidance and policy updates and includes information on:

LOCAL

- Composition of the Governing Body
- Thurmaston Health Centre
- National CCG 360 degree stakeholder survey and results 2017/18

LEICESTER, LEICESTERSHIRE AND RUTLAND

- Community Services Review
- Consultation on Dementia Strategy
- Your opportunity to join the new Maternity Voices Partnership (MVP)
- Healthwatch Leicester and Leicestershire Chair & Advisory Board Recruitment

NATIONAL

- NHS70 – Celebrating 70 years of the NHS
- Next Steps on the NHS 5 Year Forward View

RECOMMENDATION:

The West Leicestershire Clinical Commissioning Group is requested to:

RECEIVE the update from the Managing Director.

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Managing Director's Communication

Local

Composition of the Governing Body

1. Discussions are continuing with members of the Governing Body about the composition of the Board, including the number of roles and sessions the Clinical Lead GPs undertaken. The decision will be informed by feedback from member practices, and as soon as this has been received a further update will be issued.

Thurmaston Health Centre

2. From 13 April 2018, GP services at Thurmaston Health Centre have been provided by Charnwood GP Network, a Federation of local GPs.
3. GP services at the Health Centre were previously provided by Leicester Medical Group however, following urgent action taken by the Care Quality Commission on 11 April 2018, Leicester Medical Group are unable to provide care at the surgery at this time.
4. West Leicestershire CCG is responsible for ensuring patients have continued access to GP services and have appointed Charnwood GP Network as an interim provider to maintain services at the practice. These arrangements have been initially secured for 28 days with an option to extend the contract if needed.
5. Over this period we have effectively communicated to all stakeholders that it is the priority of the CCG to ensure that GP services are maintained for all patients registered at Thurmaston Health Centre.
6. The CCG will consider establishing more permanent arrangements to deliver care from Thurmaston Health Centre once the CQC process has been completed. We are committed to involving the local community in all decisions and will announce the next steps soon.

National CCG 360 degree stakeholder survey and results 2017/18

7. Findings from this year's survey - carried out between 15 January and 28 February 2018 are now on our website.
8. We will be looking at the findings in detail to see where we are doing well, where there is a need for improvement and how we can act on the feedback we have received.
9. 70% (33 out of our 47) GP member practices completed the survey.
10. Results indicated that 82% of our member practices rated the effectiveness of their working relationship with the CCG as either very good or fairly good and 73% had confidence in the clinical leadership of the CCG. However only 48% had confidence in the way that the CCG monitors continuous quality of the services it commissions.
11. Although remaining relatively positive, there are areas that will need to be addressed – such as improving 'clear and visible leadership' and providing member practices with more opportunities to influence West Leicestershire CCGs plans and priorities.

12. Feedback from our member practices will be incorporated into our practice appraisal programme and we will be working closely with our GPs and their practice teams.
13. This year's findings inform wider discussions about the CCG's on-going organisational development and its relationships with stakeholders. For example, they indicate areas in which stakeholders think the CCG is performing relatively less well. We'll be engaging with our wider stakeholders to identify what improvements can be made in these areas, where relevant.

LLR

Community Services Review

14. The LLR CCGs have confirmed their intention to redesign a range of adult community services provided by Leicestershire Partnership Trust. Notice of the review and redesign has been given as part of the 2018/2019 contract.
15. The redesign work is required to address the fact that community services in LLR have changed and developed incrementally over a number of years, with investments and developments such as ICS added on top of core services, without a fundamental review of the functions of and capacity within core services. There is a need for a clear commissioning strategy for community services, which supports a robust approach to planning and delivering the community capacity required to meet the needs of LLR patients within the current context of the STP. Provider-led transformation needs to be reviewed in the light of a clear strategy for wider service changes.
16. The objectives of the Community Services redesign are to:
 - Set out a clear and transparent service specification that describes the model of community services in LLR, which delivers a 'Home First' approach, and supports the integration of services.
 - Ensure that community services wrap around local populations and facilitate integrated working at locality level
 - Deliver efficiencies and have a positive impact on acute and emergency services
 - Enable an effective balance between planned and unplanned care, delivering as much productivity from services as possible
 - Deliver improved outcomes in relation to patient care and patient experience, through a strong evidence base for redesigned services
 - Ensure services are affordable and represent value for money, by reducing duplication, preventing admission, enabling rapid discharge and supporting people to live as independently as possible
 - Enable a discharge to assess approach across community services – ensuring that people can leave hospital when they are medically optimised
 - Embed a re-ablement approach throughout community services
 - Support trusted assessment and information sharing between services to deliver seamless patient care
 - Support the identification and management of frailty in the community, in line with a consistent, system wide frailty strategy
 - Specify a service model that is sustainable in terms of workforce, supports staff retention and increased satisfaction
 - Articulate the bed-based capacity required in LLR now, and in the future, and specify the clinical/care model required in bed based services
17. To achieve these objectives the scope of the redesign will cover, but not be limited to, core community services including; district nursing services, the Intensive Community

Support Service, and Community Hospital beds. To achieve the vision of integrated community services the scope will also include a number of key social care reablement, domiciliary care and rapid response services as well as allied community services such as therapy and the stroke rehabilitation. The intention is to articulate a clear specification for future community services as part of integrated health and care services serving locality populations across LLR.

18. The governance of the project is still being worked up in discussion with STP, to ensure that interdependencies with other STP workstreams are effectively managed and that there is wide engagement with stakeholders, including primary care and social services. Although the project has been initiated by the CCGs as an important element in developing their commissioning approach, it needs to be seen as a piece of system wide redesign work.
19. First steps in developing the work will be to undertake a benchmarking exercise to look at costs and outcomes from community services compared to peers/national benchmarks and to look at the evidence base for best practice, including looking at examples of other integrated community services models across the UK.

Consultation on Dementia Strategy

20. The key aim of the local Dementia Programme Board is to support people affected by dementia to live well in Leicester, Leicestershire and Rutland.
21. The board has drafted a new strategy which reflects the national strategic direction and is informed by what local people have told them about their experiences either as a person living with dementia or as a carer.
22. The aim is to create a health and social care system that works together so that every person with dementia, their carers and families have access to and receive compassionate care and support not only before diagnosis but after diagnosis and through to end of life.
23. Also the aim is to improve access to diagnosis and support services for patients and service users from Black, Asian, minority ethnic and hard to reach groups.
24. The Dementia Programme Board would like to know the views of local people on the actions listed in the strategy.
25. The strategy is for everyone affected by dementia – people with a diagnosis of dementia, their families and carers, and people and organisations who work to support them. Details of the consultation are available:

<https://consultations.leicester.gov.uk/communications/living-well-with-dementia-strategy-consultation>

26. When the consultation closes on 22 June 2018 the Dementia Programme Board will update the strategy taking into account views that have been expressed. Each board member will support the strategy by developing their own action plan, based around their offer for people affected by dementia and their carers.

Your opportunity to join the new Maternity Voices Partnership (MVP)

27. The Leicester, Leicestershire & Rutland Maternity Voices Partnership is looking for mothers, their families, and their carers to join its brand new group, to share their views and experiences to help shape our local maternity services. The Maternity Voices

Partnership will give its members the chance to tell us what we did well, what we can do to improve our services and help us to develop the best maternity services for our patients in the future.

28. A special launch event is being held on the **5th June 2018, 10am – 2pm at Voluntary Action Leicestershire** where people will have the chance to find out more and meet the staff who run the maternity services in Leicester, Leicestershire and Rutland. People can come along between 10am and 2pm and find out if this group is for them. *Translators will be available on request.
29. If you would like to attend let Tom know by calling 0116 2954191 or email Tom.Pitchers@LeicesterCityCCG.nhs.uk
30. For further information on the MVP please contact:
Jasmine Cajee (Midwife Support Officer for Better Births) on jasmine.cajee@leicesterccg.nhs.uk or call 07760 172559.

Healthwatch Leicester and Leicestershire Chair & Advisory Board Recruitment

31. Join our Healthwatch team and work with us to help influence and develop local health and social care services in Leicester and Leicestershire. Healthwatch Leicester and Leicestershire is the consumer champion for NHS, primary care, public health and adult and children's social care services across the City and County. For more information on these exciting opportunities:
32. Healthwatch Advisory Board Member - <https://www.indeed.co.uk/jobs?q=healthwatch&l=leicester&vjk=233fe6c6ab0a7a90>
Healthwatch Advisory Board Chair - <https://www.indeed.co.uk/jobs?q=healthwatch&l=leicester&vjk=f838400fae36c02c>
33. If you would like to discuss the roles in more detail, please contact Micheal Smith (Healthwatch Manager) on 0116 2518313 or email micheal.smith@healthwatchLL.com

National

NHS70 – Celebrating 70 years of the NHS

34. NHS England and [NHS Improvement](#) are working with a wide array of [partners](#) on plans to celebrate the NHS's 70th birthday. This includes other NHS bodies, as well as unions, local government, Royal Colleges, patient groups and charities. We are also working closely with NHS colleagues in the devolved nations, Scotland, Wales and Northern Ireland.
35. Plans include a range of initiatives that are national, regional and local

Next Steps on the NHS 5 Year Forward View

36. Next year the NHS turns 70. New treatments for a growing and ageing population mean that pressures on the service are greater than they have ever been. But treatment outcomes are far better – and public satisfaction higher – than ten or twenty years ago.
37. The NHS needs to adapt to take advantage of the opportunities that science and technology offer patients, carers and those who serve them. But it also needs to evolve to meet new challenges: we live longer, with complex health issues, sometimes of our own making.

38. The measures set out in this plan will deliver a more responsive NHS in England, focused on the issues which matter most to the public. And that is on a more sustainable footing, so that it can continue to deliver health and high quality care – now and for future generations.
39. Further information can be found at: <https://www.england.nhs.uk/five-year-forward-view/next-steps-on-the-nhs-five-year-forward-view/>